

Terms & Conditions

digibank Rewards Points/Mileage Redemption and Tokopedia E-Voucher Usage

1. Valid for all eligible digibank Credit Cards that are issued in Indonesia.
2. Customers can redeem digibank Reward Points/Mileage with E-Voucher via digibank by DBS Applications or DBSI Customer Centre at 08041500327 or +622129852888 (from overseas) by following the applicable terms and conditions.
3. Tokopedia E-Voucher (“E-Voucher”) can be used only on Tokopedia applications (Android and iOS) by using digibank Credit Card.
4. E-Voucher can be used for Power Merchant and Official Store product purchases.
5. The E-Voucher is valid at least 1 (one) month from the rewards/mileage redemption date as stated in the redemption SMS. If the customer has not done any transaction within a month and the e-voucher is expired, customers can not request an extension of the e-voucher validity period.
6. The minimum transactions of payment using digibank Credit Card in Tokopedia application (Android and iOS) is equivalent to IDR50,000, - (fifty thousand Rupiah).
7. E-Voucher cannot be combined with other ongoing voucher or promotions in Tokopedia application (Android and iOS).
8. E-Voucher can only be used for 1 (one) transaction per day and will immediately deduct all the value of E-Voucher.
9. E-Voucher cannot be used simultaneously in 1 (one) same transaction.
10. E-Voucher are non-refundable, and non-cashable.
11. Any transaction conducted in Tokopedia application (Android and iOS) including the use of Tokopedia e-voucher must follow the terms and conditions that is applicable in Blibli website or applications.
12. For further information please call DBSI Customer Center 08041500327 or +6221 29852888 (from outside Indonesia).
13. This terms and conditions are made in compliance with laws and regulations, including the regulations of the Financial Service Authority.
14. DBSI is licensed and supervised by The Financial Services Authority.
15. This terms and conditions (T&C) created in two versions, Bahasa Indonesia and English. In case of any discrepancies in translation, the Bahasa Indonesia version of the T&C applies.