DBS IDEAL
First time login

Table of content

A. Activate your DBS IDEAL Users for the first time

1. You will receive the DBS IDEAL Welcome Pack, sent to their registered email address from idealreg@dbs.com with the email subject: "Welcome to DBS IDEAL."

2. You will also receive a PIN via SMS to their registered phone number, which is required to access the DBS IDEAL Welcome Pack.

3. The DBS IDEAL Welcome Pack contains information for the first login, including the DBS IDEAL URL, registration code (OTRC), and the registered email address.

4. Go to the DBS IDEAL https://id.ideal.dbs.com/

5. Select the login option using Email.

6. Enter your registered email address and the registration code (OTRC) in the designated fields and click Login.
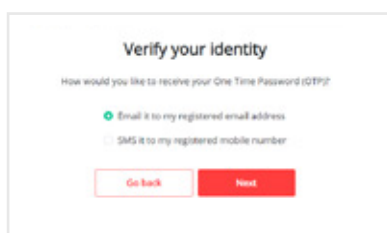
7. Choose one of available options how you would like to receive your one time password (OTP), namely registered email or SMS.

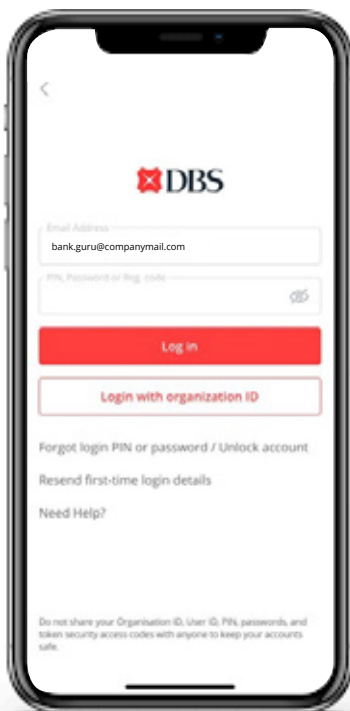8. Input OTP which has been sent to your registered email or via SMS.
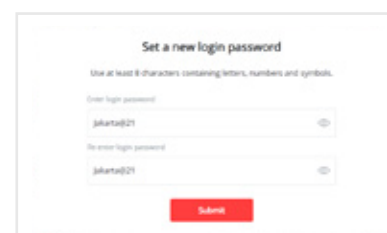
9. Create a new password consisting of 8–25 characters, including letters, numbers, and symbols.
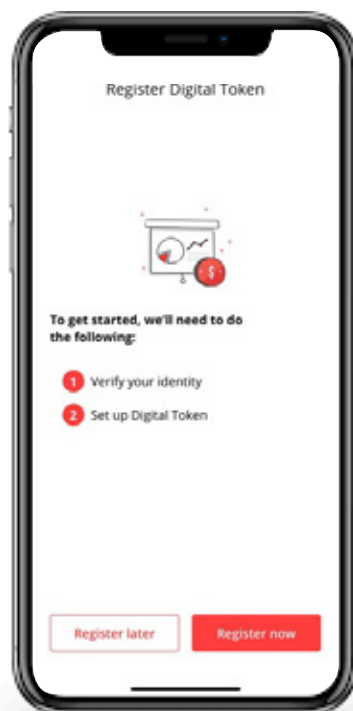
B. Set up your Digital Token on your mobile device

1. Download the DBS IDEAL Mobile application from Google Play Store for Android or from App Store for iOS.

2. Select the login option using Email & enter the registered email address and the new password you just created.
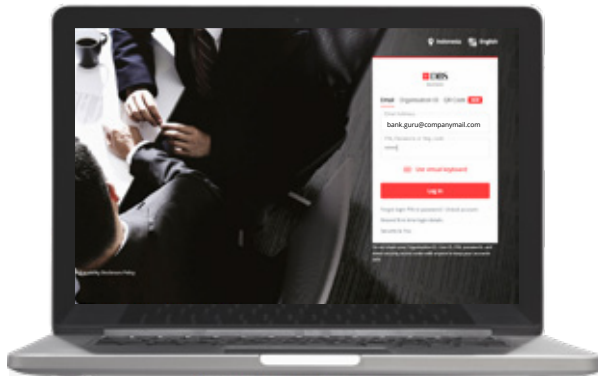

3. Select Register Now to register the digital token on the mobile device you intend to use.
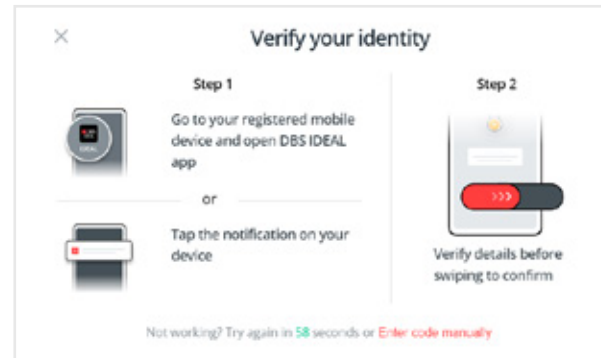

4. Once your digital token is set up, you may securely access both DBS IDEAL mobile and web platform with ease.

C. Login to DBS IDEAL

1. Go to the DBS IDEAL https://id.ideal.dbs.com/

2. Select the login option using Email.

3. Enter your registered email address, input your password and Click Login.
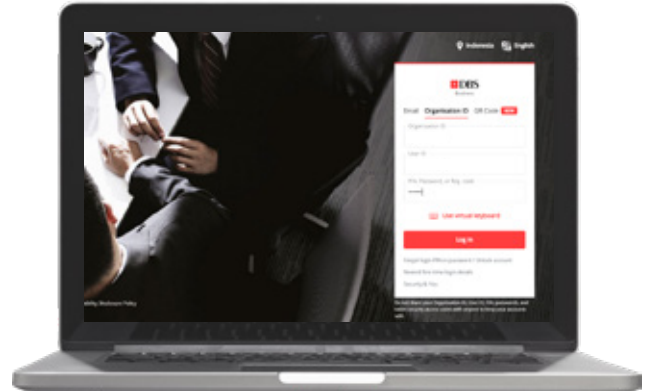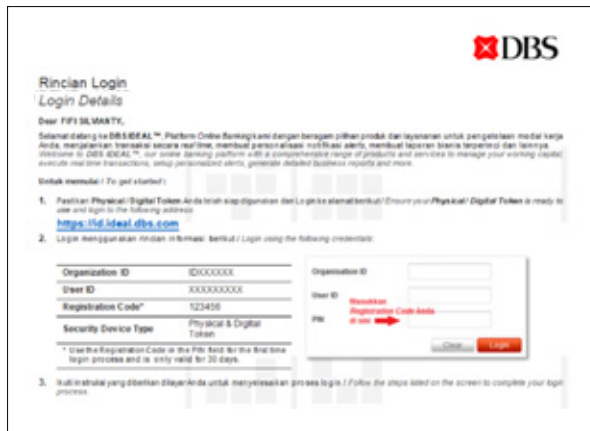

4. To access all DBS IDEAL menu options, Two Factor Authentication (2FA) is required.

   Please swipe your digital token or enter the Security Access Code (SAC) from your digital token.

   Follow on the screen instruction to complete verification.

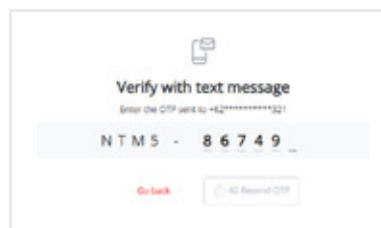## A. Activate your DBS IDEAL Users for the first time

1. The customer will receive the hardcopy of DBS IDEAL Welcome Pack, sent to their registered mail address.

2. The DBS IDEAL Welcome Pack contains information for the first login, including the DBS IDEAL URL, Organization ID, User ID and the registration code (OTRC).

3. Go to the DBS IDEAL https://id.ideal.dbs.com/

4. Select the login option using Organization ID.

5. Enter your Organization ID, User ID and the registration code (OTRC) in the designated fields Click Login.
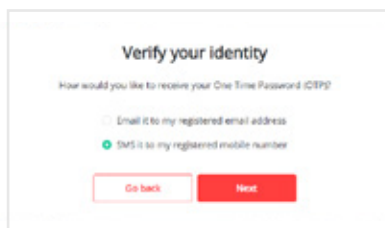
6. Choose one of available options how you would like to receive your one time password (OTP), namely registered email or SMS.

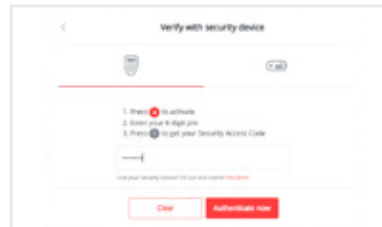7. Input OTP which has been sent to your registered email or via SMS.
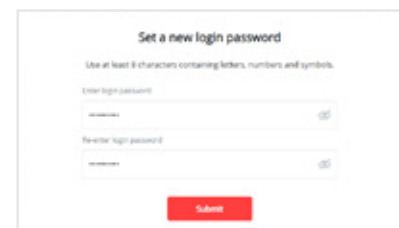
8. Create a new password consisting of 8–25 characters, including letters, numbers, and symbols.
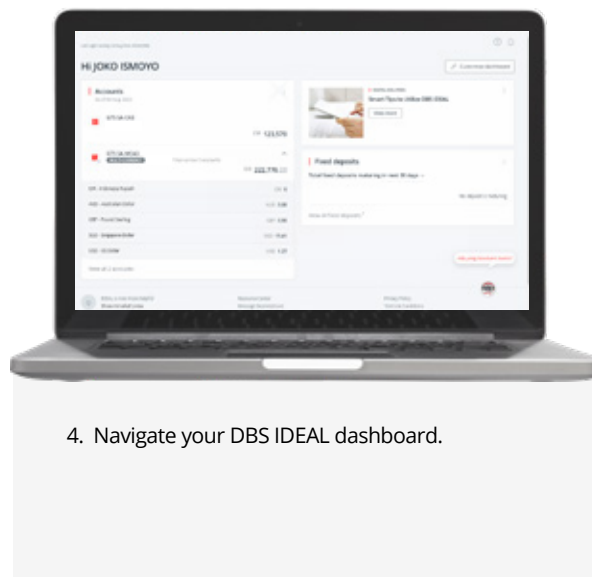
B. Set up your Hard Token Device

1. Enter the 10-digit serial number located on the back of your hard token.

2. Press the red button on the hard token, enter your 6-digit PIN. The token screen will display "APPLI –", then press 1 to generate the Security Access Code

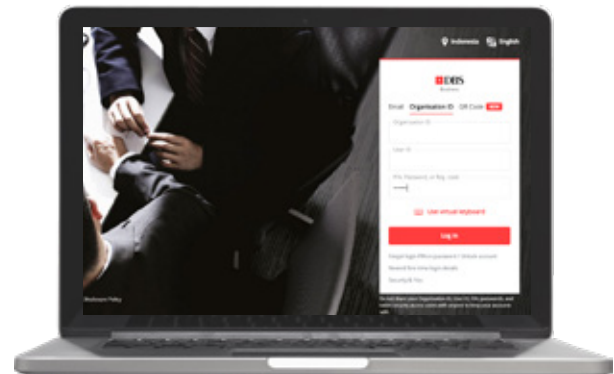3. Click "Authenticate now" to complete the registration process.

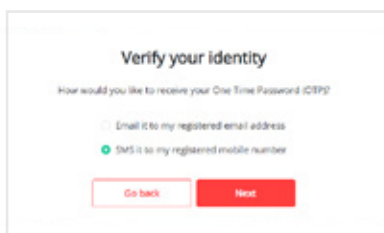4. Navigate your DBS IDEAL dashboard.

A. Activate your DBS IDEAL Users for the first time

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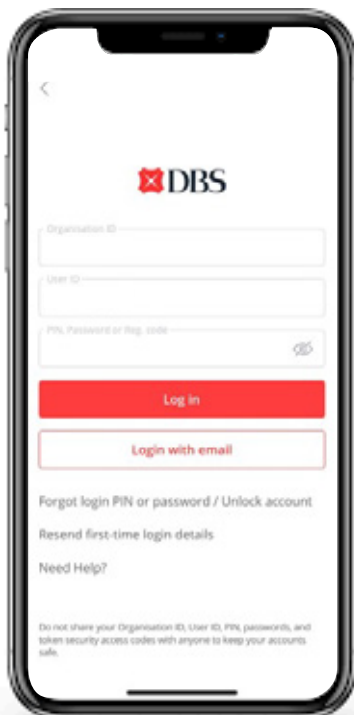8. Input OTP which has been sent to your registered email or via SMS.

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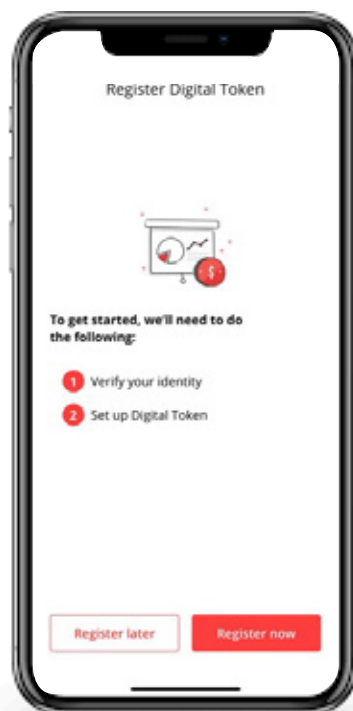
B. Set up your Digital Token on your Mobile Device

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2. Select the login option using Organisation ID and User ID. Enter the Organisation ID, User ID & the new password you just created.
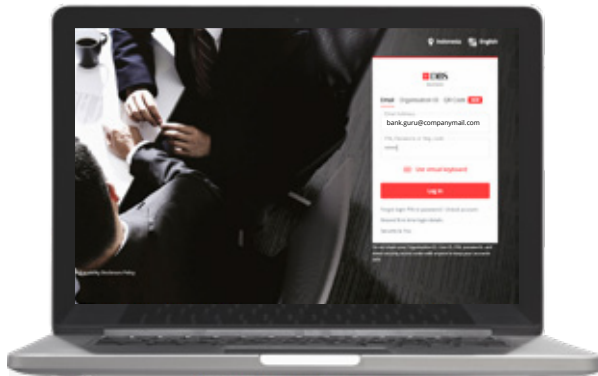
3. Select Register Now to register the digital token on the mobile device you intend to use.
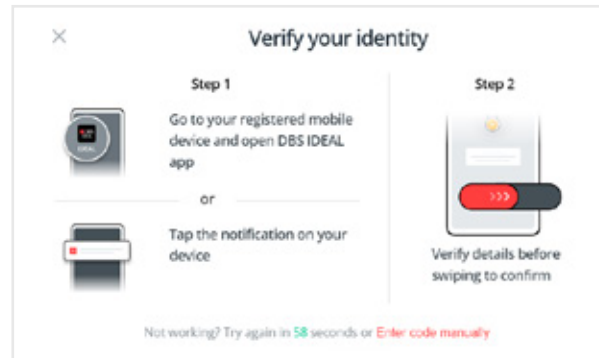
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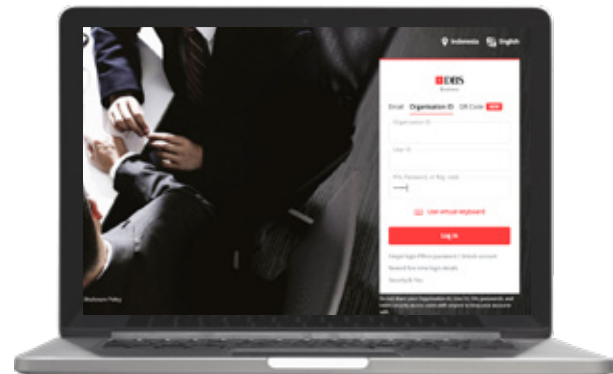
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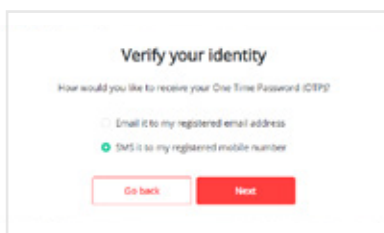   Follow on the screen instruction to complete verification.

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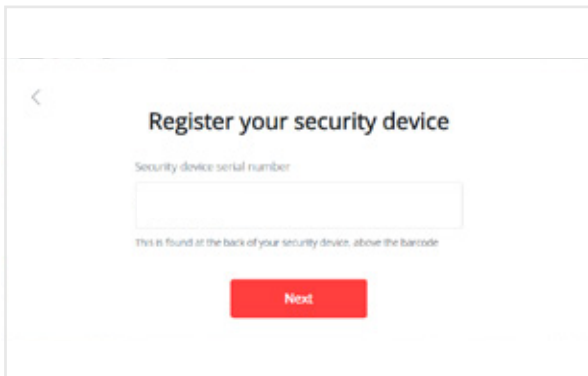
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9. Create a new password consisting of 8–25 characters, including letters, numbers, and symbols.

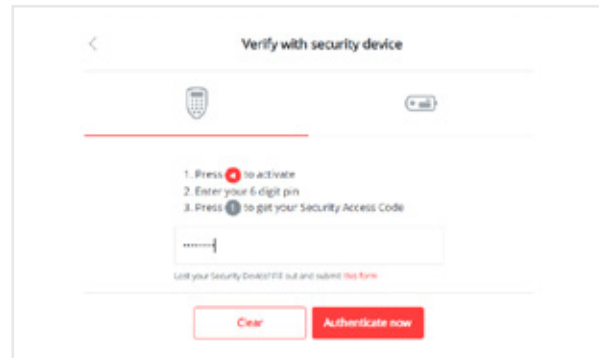# B. Set up your Digital Token on your mobile device

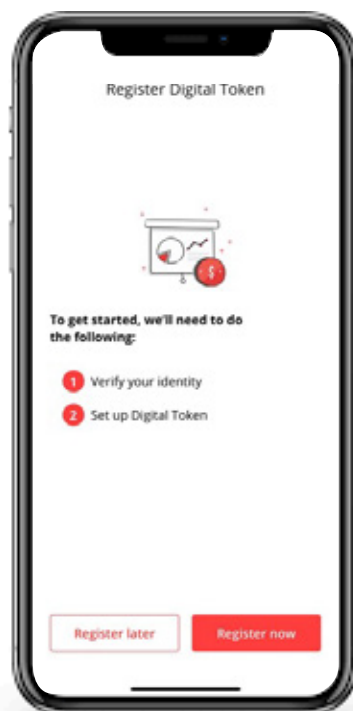1. Enter the 10-digit serial number located on the back of your hard token.

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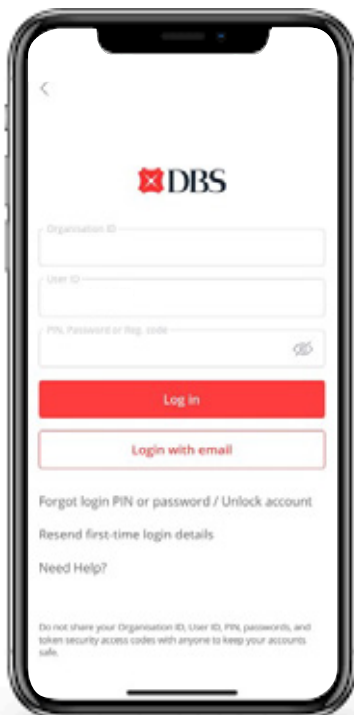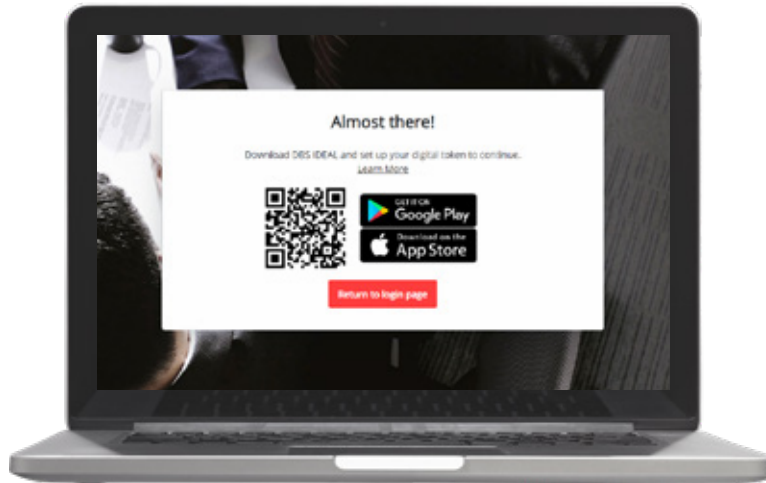
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