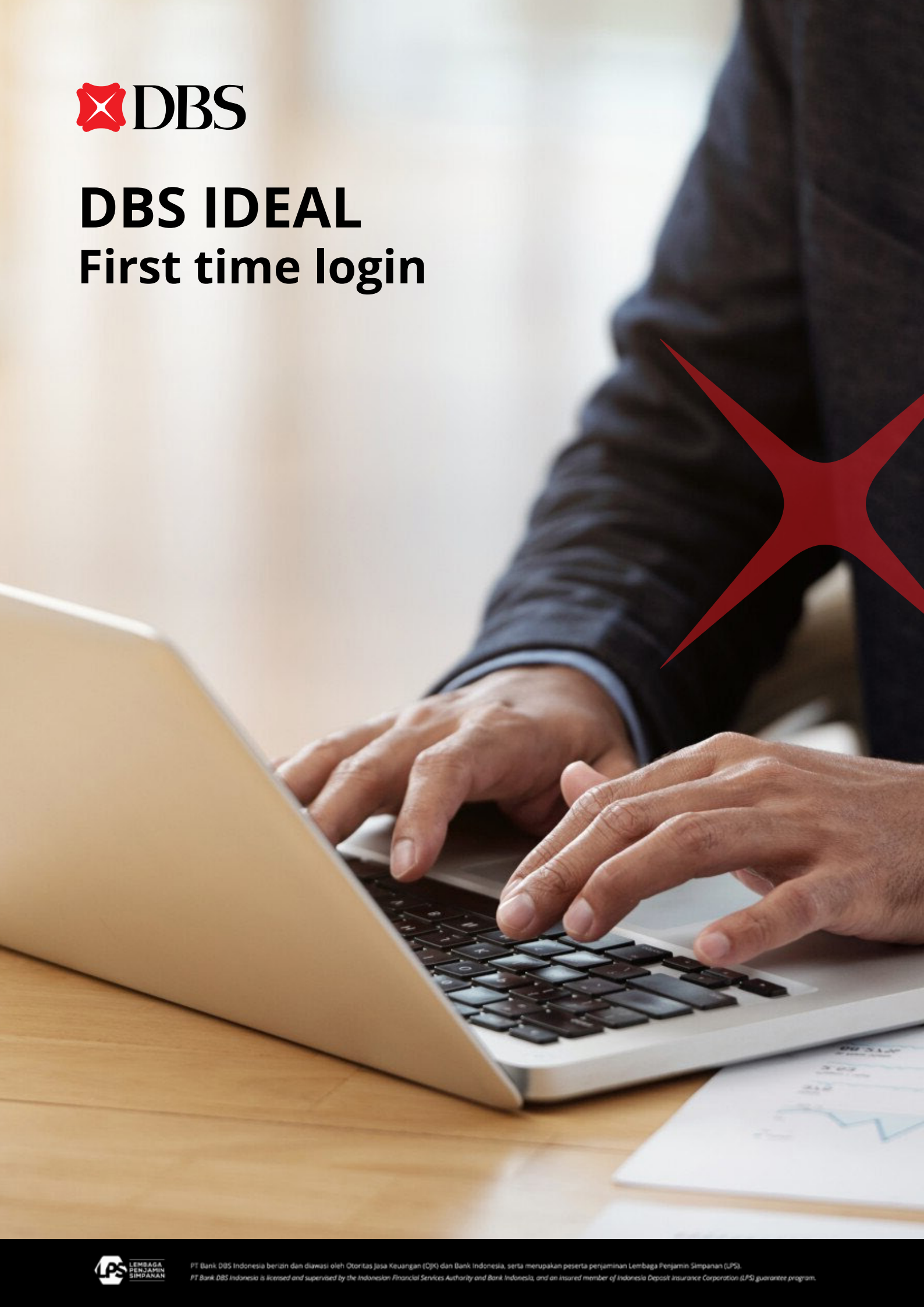




DBS IDEAL

First time login



PT Bank DBS Indonesia berizin dan diawasi oleh Otoritas Jasa Keuangan (OJK) dan Bank Indonesia, serta merupakan peserta penjaminan Lembaga Penjamin Simpanan (LPS).
PT Bank DBS Indonesia is licensed and supervised by the Indonesian Financial Services Authority and Bank Indonesia, and an insured member of Indonesia Deposit Insurance Corporation (LPS) guarantee program.

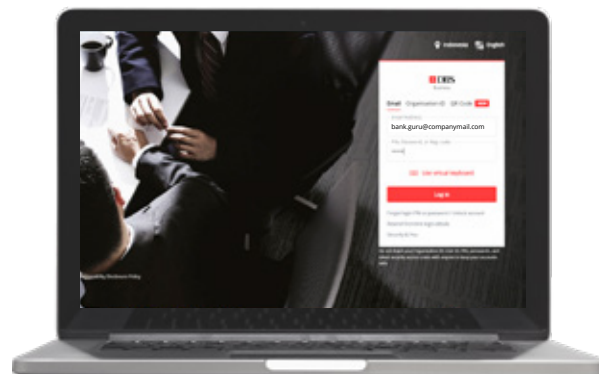
Table of content

1. First time login for email ID	1
2. First time login for orgId user Id – hard token	4
3. First time login for orgId user Id – soft token	6
4. First time login for orgId user Id – hard-soft token	9

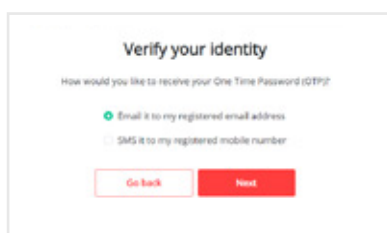
A. Activate your DBS IDEAL Users for the first time



1. You will receive the DBS IDEAL Welcome Pack, sent to their registered email address from idealreg@dbs.com with the email subject: "Welcome to DBS IDEAL."
2. You will also receive a PIN via SMS to their registered phone number, which is required to access the DBS IDEAL Welcome Pack.
3. The DBS IDEAL Welcome Pack contains information for the first login, including the DBS IDEAL URL, registration code (OTRC), and the registered email address.



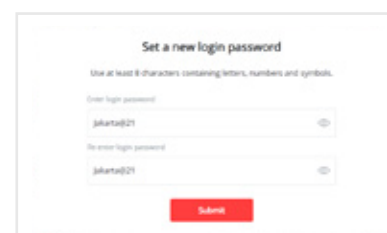
4. Go to the DBS IDEAL <https://id.ideal.dbs.com/>
5. Select the login option using Email.
6. Enter your registered email address and the registration code (OTRC) in the designated fields and click Login.



7. Choose one of available options how you would like to receive your one time password (OTP), namely registered email or SMS.



8. Input OTP which has been sent to your registered email or via SMS.

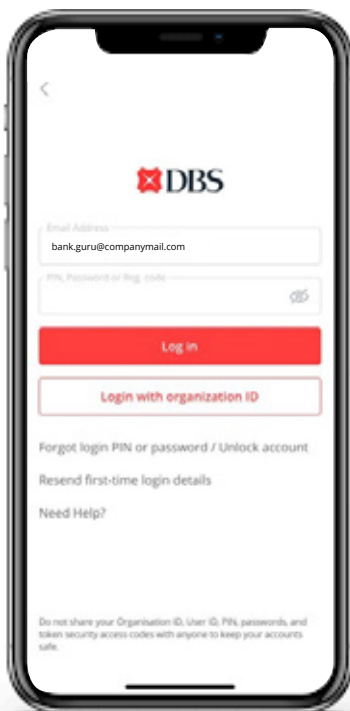


9. Create a new password consisting of 8–25 characters, including letters, numbers, and symbols.

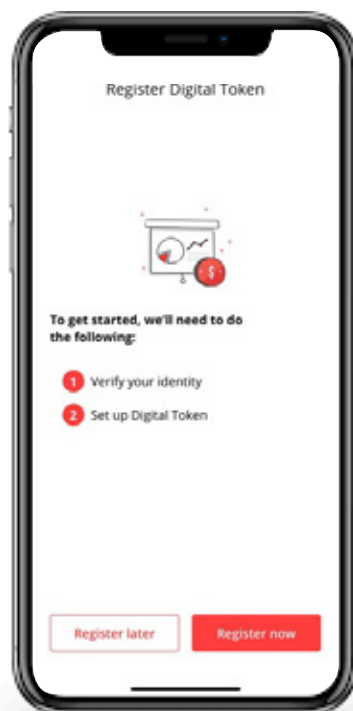
B. Set up your Digital Token on your mobile device



1. Download the DBS IDEAL Mobile application from Google Play Store for Android or from App Store for iOS.



2. Select the login option using Email & enter the registered email address and the new password you just created.

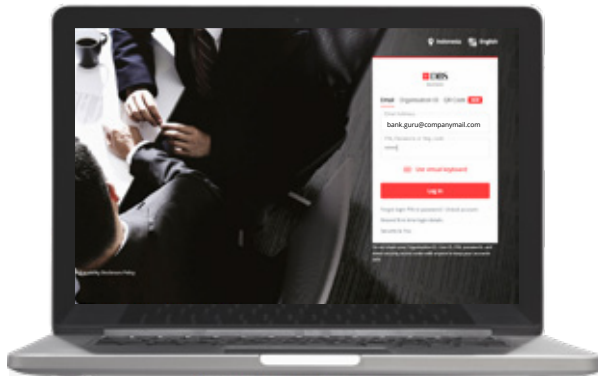


3. Select Register Now to register the digital token on the mobile device you intend to use.

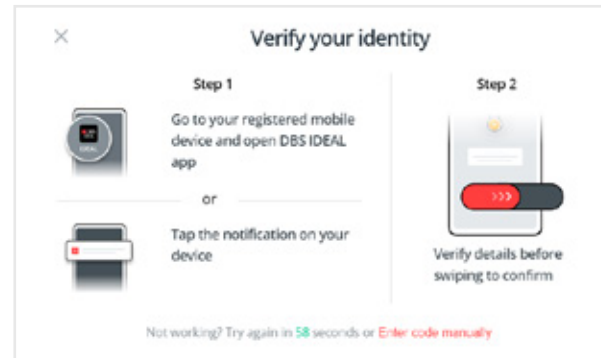


4. Once your digital token is set up, you may securely access both DBS IDEAL mobile and web platform with ease.

C. Login to DBS IDEAL



1. Go to the DBS IDEAL <https://id.ideal.dbs.com/>
2. Select the login option using Email.
3. Enter your registered email address, input your password and Click Login.

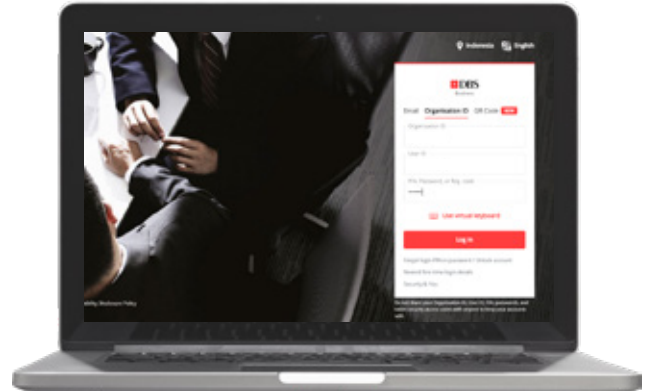
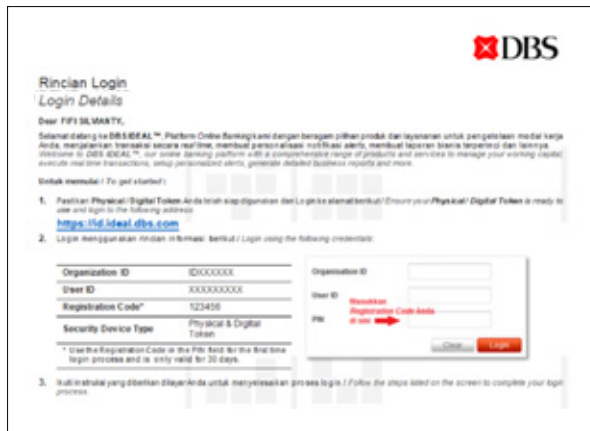


4. To access all DBS IDEAL menu options, Two Factor Authentication (2FA) is required.

Please swipe your digital token or enter the Security Access Code (SAC) from your digital token.

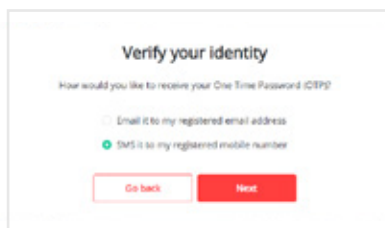
Follow on the screen instruction to complete verification.

A. Activate your DBS IDEAL Users for the first time

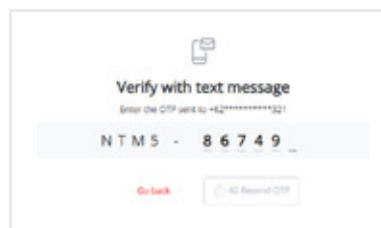


1. The customer will receive the hardcopy of DBS IDEAL Welcome Pack, sent to their registered mail address.
2. The DBS IDEAL Welcome Pack contains information for the first login, including the DBS IDEAL URL, Organization ID, User ID and the registration code (OTRC).

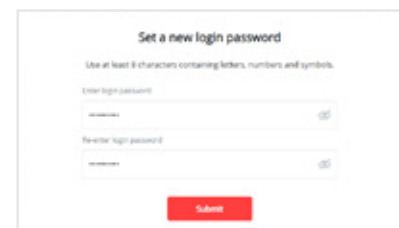
3. Go to the DBS IDEAL <https://id.ideal.dbs.com/>
4. Select the login option using Organization ID.
5. Enter your Organization ID, User ID and the registration code (OTRC) in the designated fields Click Login.



6. Choose one of available options how you would like to receive your one time password (OTP), namely registered email or SMS.



7. Input OTP which has been sent to your registered email or via SMS.

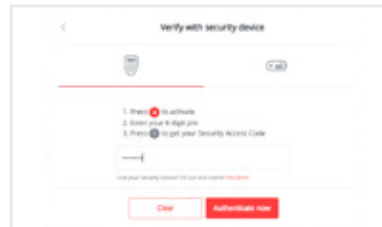


8. Create a new password consisting of 8–25 characters, including letters, numbers, and symbols.

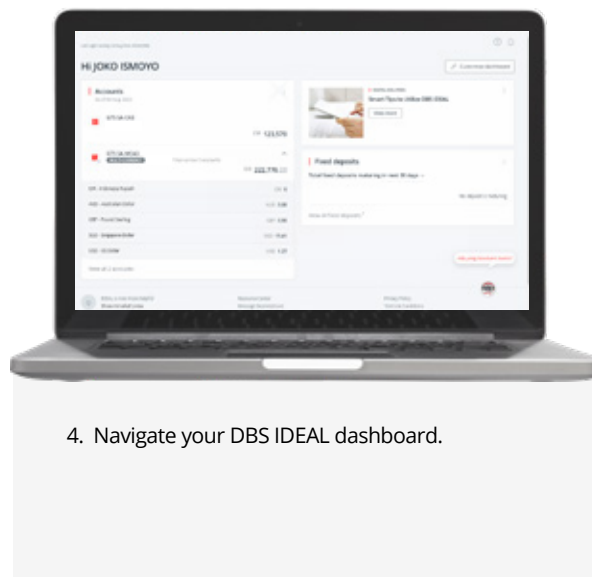
B. Set up your Hard Token Device



1. Enter the 10-digit serial number located on the back of your hard token.



2. Press the red button on the hard token, enter your 6-digit PIN. The token screen will display "APPLI -", then press 1 to generate the Security Access Code
3. Click "Authenticate now" to complete the registration process.

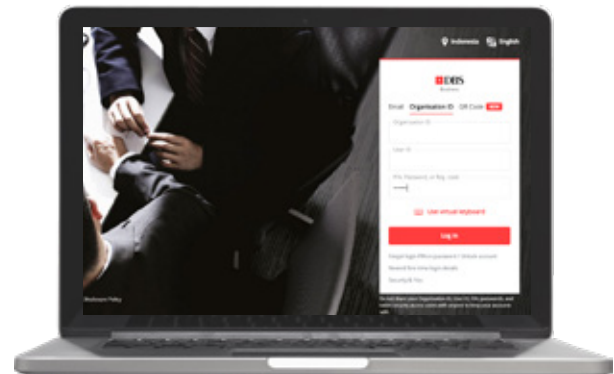


4. Navigate your DBS IDEAL dashboard.

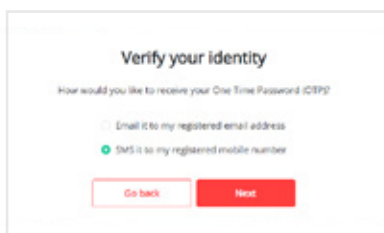
A. Activate your DBS IDEAL Users for the first time



1. You will receive the DBS IDEAL Welcome Pack, sent to their registered email address from idealreg@dbs.com with the email subject: "Welcome to DBS IDEAL."
2. You will also receive a PIN via SMS to their registered phone number, which is required to access the DBS IDEAL Welcome Pack.
3. The DBS IDEAL Welcome Pack contains information for the first login, including the DBS IDEAL URL, registration code (OTRC), and the registered email address.



4. Go to the DBS IDEAL <https://id.ideal.dbs.com/>
5. Select the login option using Organization ID.
6. Enter your Organization ID, User ID and the registration code (OTRC) in the designated fields and click Login.



7. Choose one of available options how you would like to receive your one time password (OTP), namely registered email or SMS.



8. Input OTP which has been sent to your registered email or via SMS.

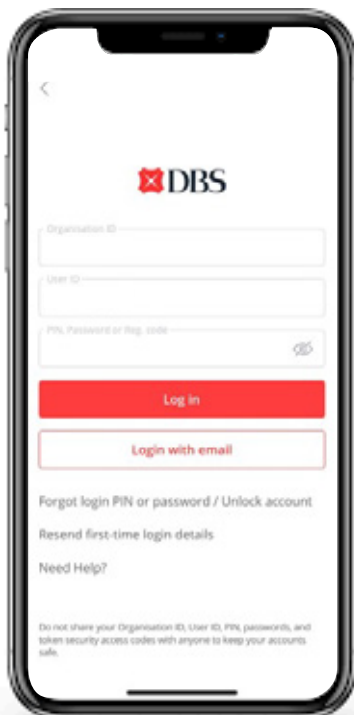


9. Create a new password consisting of 8–25 characters, including letters, numbers, and symbols.

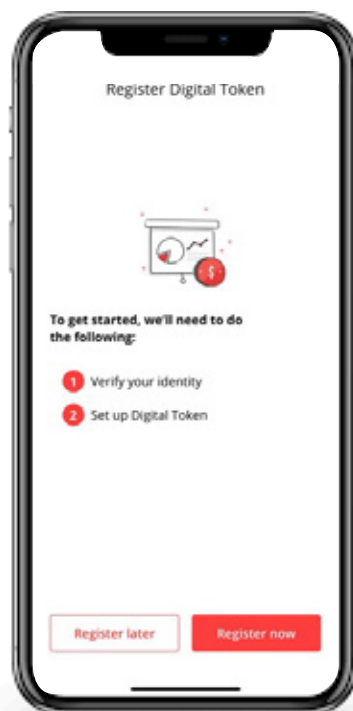
B. Set up your Digital Token on your Mobile Device



1. Download the DBS IDEAL Mobile application from Google Play Store for Android or from App Store for iOS.



2. Select the login option using Organisation ID and User ID. Enter the Organisation ID, User ID & the new password you just created.

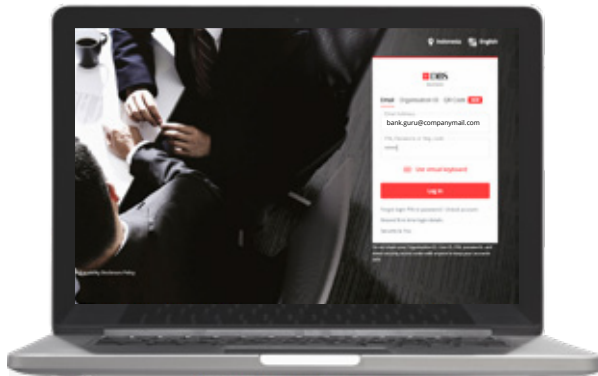


3. Select Register Now to register the digital token on the mobile device you intend to use.

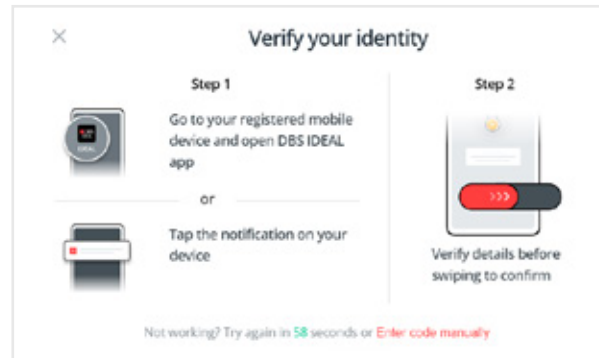


4. Once your digital token is set up, you may securely access both DBS IDEAL mobile and web platform with ease.

C. Login to DBS IDEAL



1. Go to the DBS IDEAL <https://id.ideal.dbs.com/>
2. Select the login option using Email.
3. Enter your registered email address, input your password and Click Login.



4. To access all DBS IDEAL menu options, Two Factor Authentication (2FA) is required.

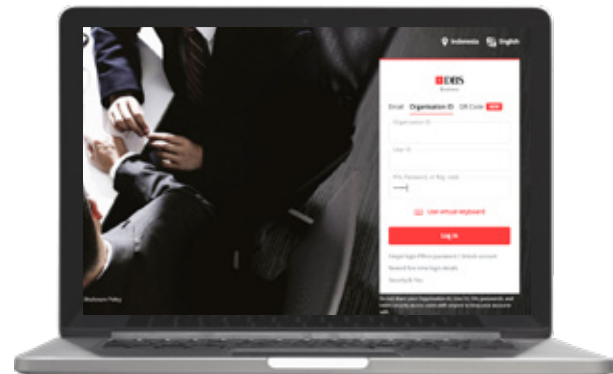
Please swipe your digital token or enter the Security Access Code (SAC) from your digital token.

Follow on the screen instruction to complete verification.

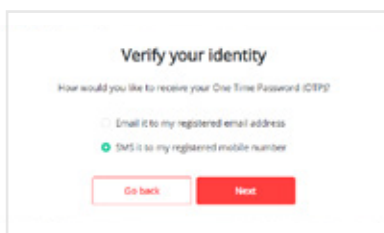
A. Activate your DBS IDEAL Users for the first time



1. You will receive the DBS IDEAL Welcome Pack, sent to their registered email address from idealreg@dbs.com with the email subject: "Welcome to DBS IDEAL."
2. You will also receive a PIN via SMS to their registered phone number, which is required to access the DBS IDEAL Welcome Pack.
3. The DBS IDEAL Welcome Pack contains information for the first login, including the DBS IDEAL URL, registration code (OTRC), and the registered email address.



4. Go to the DBS IDEAL <https://id.ideal.dbs.com/>
5. Select the login option using Organization ID.
6. Enter your Organization ID, User ID and the registration code (OTRC) in the designated fields and click Login.



7. Choose one of available options how you would like to receive your one time password (OTP), namely registered email or SMS.

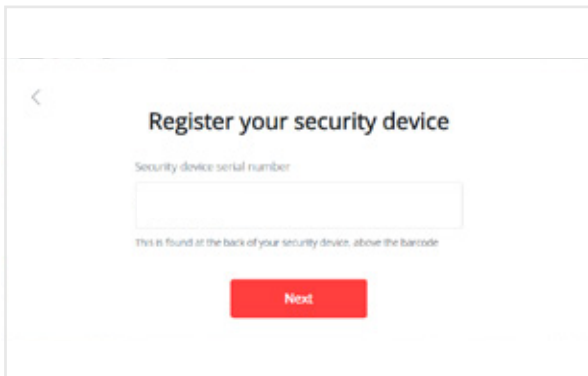


8. Input OTP which has been sent to your registered email or via SMS.



9. Create a new password consisting of 8–25 characters, including letters, numbers, and symbols.

B. Set up your Digital Token on your mobile device



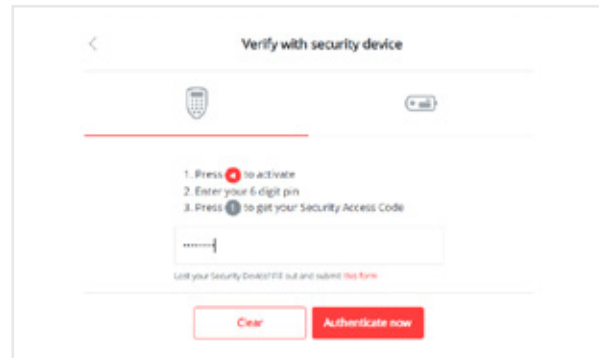
< Register your security device

Security device serial number

This is found at the back of your security device, above the barcode

Next

1. Enter the 10-digit serial number located on the back of your hard token.



< Verify with security device

1. Press 1 to activate
2. Enter your 6 digit pin
3. Press 1 to get your Security Access Code

.....

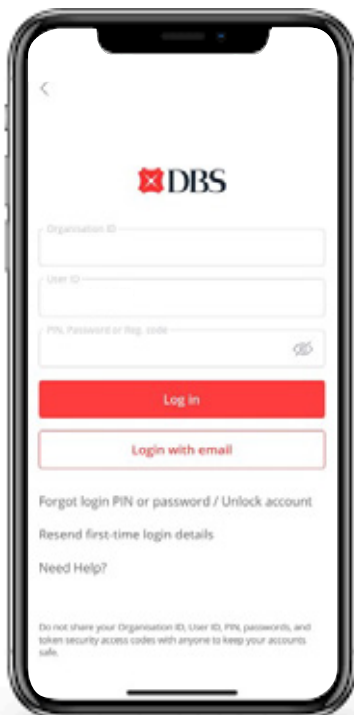
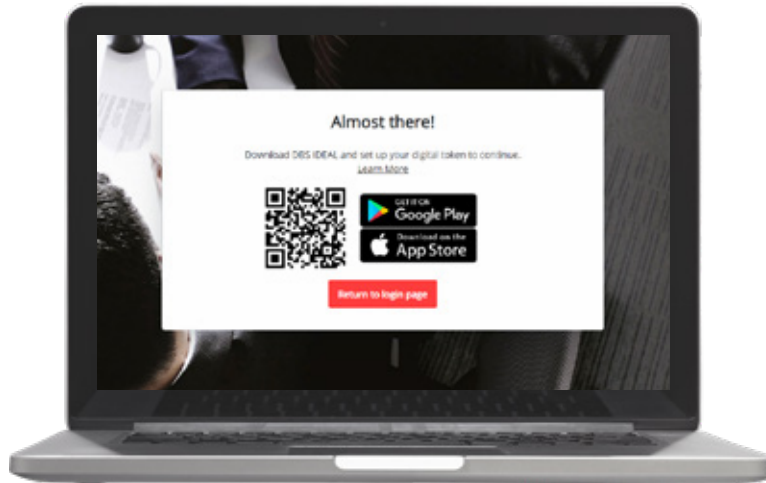
Hold your Security Device still out and submit this form

Clear Authenticate now

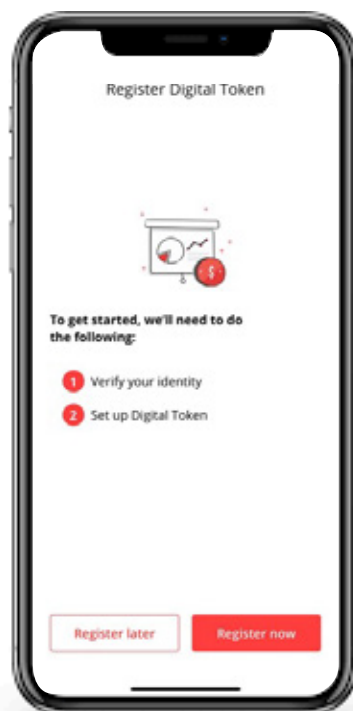
2. Press the red button on the hard token, enter your 6-digit PIN. The token screen will display "APPLI -", then press 1 to generate the Security Access Code.
3. Click "Authenticate now" to complete the registration process.

C. Set up your Digital Token on your mobile device

1. Download the DBS IDEAL Mobile application from Google Play Store for Android or from App Store for iOS.



2. Select the login option using Organisation ID and User ID. Enter the Organisation ID, User ID & the new password you just created.



3. Select Register Now to register the digital token on the mobile device you intend to use.



4. Once your digital token is set up, you may securely access both DBS IDEAL mobile and web platform with ease.

2025 March

Find out more today!

Partner with DBS today so you can live more, bank less. Please call DBS *BusinessCare* at 1500380 (in Indonesia) or +6221 8082 6902 (overseas) on weekdays, excluding public holidays, 8.00 am to 5.00 pm or via email businesscareid@dbs.com for more information on our products and services. Our team is here to assist you.



PT Bank DBS Indonesia berizin dan diawasi oleh Otoritas Jasa Keuangan (OJK) dan Bank Indonesia, serta merupakan peserta penjaminan Lembaga Penjamin Simpanan (LPS).
PT Bank DBS Indonesia is licensed and supervised by the Indonesian Financial Services Authority and Bank Indonesia, and an insured member of Indonesia Deposit Insurance Corporation (LPS) guarantee program.