

Nama Perusahaan*
 Company Name _____

ID Organisasi*
 Organisation ID _____

Mohon lengkapi formulir ini dalam HURUF BESAR.
 Please complete this form in BLOCK LETTERS.

*Wajib diisi / Mandatory Fields

6 RESET PIN PENGGUNA, UNLOCK AKSES PENGGUNA, GANTI PERANGKAT RE-TRIGGER USER PACKAGE, UNLOCK USER ACCESS, REPLACE DEVICE

Beri tanda centang jika berlaku.
 Tick where applicable.



Nama Lengkap Pengguna (sesuai KTP/Paspor)*
 User Full name (as stated on KTP/Passport)

ID Pengguna IDEAL*
 IDEAL User ID

Alamat Surel*
 Email Address

Saya ingin / I want to

1. **Reset PIN Pengguna**
 Re-trigger User Package
2. **Unlock Akses Pengguna**
 Unlock User Access

3. **Permintaan Baru Perangkat Keamanan ^**
 New Request for Security Device

Alasan meminta Perangkat Keamanan*
 Reason for requesting Security Device

4. **Ganti Perangkat Keamanan**
 Replace Security Device

Nomor Seri Perangkat Keamanan*
 Security Device Serial Number

□□ - □□□□□□□□ - □

Alasan mengganti Perangkat Keamanan*
 Reason for replacing Security Device

Perangkat Keamanan Hilang ^
 Misplaced Security Device

Perangkat Keamanan Rusak
 Faulty Security Device

Lainnya
 Others _____

^ Dikenakan biaya layanan IDR 250,000/perangkat
 A service fee of IDR 250,000/device is chargeable

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Cap Perusahaan / Company Stamp

Tanda tangan pejabat yang berwenang diperlukan / Authorised Person signatories required

TANDA TANGAN
 SIGN HERE

Nama
 Name

TANDA TANGAN
 SIGN HERE

Nama
 Name