

Nama Perusahaan\*

Company Name

ID Organisasi\*

Organisation ID

Mohon lengkapi formulir ini dalam HURUF BESAR.

Please complete this form in BLOCK LETTERS.

\*Wajib diisi / Mandatory Fields

## 6 RESET PIN PENGGUNA, UNLOCK AKSES PENGGUNA, GANTI PERANGKAT RE-TRIGGER USER PACKAGE, UNLOCK USER ACCESS, REPLACE DEVICE

Beri tanda centang jika berlaku.  
Tick where applicable.



Nama Lengkap Pengguna (sesuai KTP/Paspor)\*

User Full name (as stated on KTP/Passport)

ID Pengguna IDEAL\*

IDEAL User ID

Alamat Surel\*

Email Address

### Saya ingin / I want to

1. ☐ Reset PIN Pengguna  
Re-trigger User Package

2. ☐ Unlock Akses Pengguna  
Unlock User Access

3. ☐ Permintaan Baru Perangkat Keamanan ^  
New Request for Security Device

Alasan meminta Perangkat Keamanan\*  
Reason for requesting Security Device

4. ☐ Ganti Perangkat Keamanan  
Replace Security Device

Nomor Seri Perangkat Keamanan\*  
Security Device Serial Number

 -  - 

Alasan mengganti Perangkat Keamanan\*  
Reason for replacing Security Device

☐ Perangkat Keamanan Hilang ^  
Misplaced Security Device
 ☐ Perangkat Keamanan Rusak  
Faulty Security Device
 
☐ Lainnya  
Others
 

^ Dikenakan biaya layanan IDR 250,000/perangkat  
A service fee of IDR 250,000/device is chargeable

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Cap Perusahaan / Company Stamp

Tanda tangan pejabat yang berwenang diperlukan / Authorised Person signatories required

TANDA TANGAN  
SIGN HERE

TANDA TANGAN  
SIGN HERE